



# Mental Health and Addiction Strategy

**Our Mission:** To work collaboratively with all stakeholders to develop superior, sustainable and barrier-free services for those impacted by mental health and addiction in Peel.

**Our Strategy:** Was developed in collaboration with a wide range of community partners to strengthen how we support individuals impacted by mental health and addiction. It is aligned with our adoption of the Provincial Community Safety and Well-Being Framework as a core foundation of our service. We have established an initial focus on five key strategic directions:



1. Building our continuum of supports for mental health and addiction through strategic enhancements to our human and technological resource capacity.



2. Expanding our knowledge base of mental health and addiction through education, training and awareness opportunities.



3. Enhancing our evidence base through academic research, data and ongoing evaluation.



4. Supporting those who serve through a focus on the well-being of our members.



5. Ongoing collaboration, planning and action for the development of future initiatives as part of a flexible approach that will continue to evolve.

Applying  
a CSWB  
Lens

## How the Mental Health and Addiction Strategy Fits into the Community Safety and Well-Being Framework:

### INCIDENT RESPONSE

- Frontline officer response
- Mobile Crisis Rapid Response Teams (MCRRT) dispatched to priority mental health and addiction calls
- Exploring the development of non-police crisis response teams
- Enhanced technological resources

### RISK INTERVENTION

- Peel Situation Table partnership to respond to acutely elevated risk
- Crisis Outreach and Support Team (COAST)
- Referrals to Alternative Resolution Court
- CSWB follow-ups through Divisional Mobilization Unit

### PREVENTION

- Enhanced education and training on mental health and addiction
- Improved data and evidence to support program efficacy
- Partnerships with academic institutions
- Knowledge, awareness and promotion of programs and services

### SOCIAL DEVELOPMENT

- Ongoing collaboration and multi-sector partnerships to strengthen system response to mental health and addiction
- Service provider advocacy

In 2020

5,950

mental health calls attended



45,000

hours related to mental health calls

In 2021\*

2,257

mental health calls responded to by MCRRT

1,053

Follow-ups completed by COAST

62

Cases of complex needs brought to Situation Table

PeelPolice.ca/MentalHealth



\*All data is for the period of January 1, 2021-October 31, 2021