



Peel Regional Police

2026 - 2029 Business Plan
and 2026 Budget

Appendix A

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Executive Summary

Mission: Committed to community safety and well-being through progressive, innovative and inclusive service excellence.

Services We Provide

- Promoting and maintaining the safety and well-being of our community through crime prevention initiatives, effective response to citizen calls for service and proactive approaches.
- Ongoing collaboration with policing and community partners to provide support to community members and ensure community safety under the framework of the Provincial Community Safety and Well-Being plan.

Interesting Facts About The Service

- Peel Regional Police is the second largest municipal police service in Ontario and the third largest in Canada, providing police services to 1.6 million residents in Brampton and Mississauga.
- Comprised of four public divisions and specialized units, we also provide policing and security to Canada's largest and busiest international airport with a passenger volume of over 46 million in 2024.
- We continue to focus on modernizing policing, adopting a community safety and well-being philosophy throughout our operations to strengthen response, build trust and mitigate risks to safety and well-being. We utilize and continue to look to alternative service delivery models to bolster response to community needs in areas of mental health and addiction, family and intimate partner violence, road safety and eliminating systemic discrimination.
- In 2024, the Peel Regional Police 9-1-1 communications centre became the first major Public Safety Answering Point in Canada to transition to Next Generation 9-1-1 technology, supporting enhanced public safety response in Peel Region and meeting the growing service needs of our community. With the adoption of the new system, and ongoing comprehensive work, the average 9-1-1 call wait times improved from 64 seconds in 2023 to 12 seconds in 2025 (as of September 30), reducing call wait times by approximately 81 per cent.

Highlights of the Business Plan

- Addition of 175 officers and 25 civilian professionals to address historical underinvestment in staffing, regional growth (population, households, registered vehicles and calls to 9-1-1), growing community needs and demands, increasing complexity of crime and our commitment to community safety.
- Capital investments to replace infrastructure, vehicles and equipment, expansion of facilities and advancing innovation to better meet the needs of our community.

Table 1. Budget Summary

	2026	2027	2028	2029
Operating Net Investment (in \$ millions)	837.3	969.6	1,092.3	1,224.5
Capital Net Investment (in \$ millions)	378.5	92.0	93.1	162.2
Full Time Equivalents	4,094	4,254	4,414	4,594

Core Services

Vision, Mission, Goals of Service and Service Delivery Model

Vision

A Safer Community Together.

Mission

Committed to community safety and well-being through progressive, innovative and inclusive service excellence.

Goals of Service

1. **Our community.** Achieve community safety and well-being in collaboration with partners.
2. **Our people.** Foster an inclusive, engaged and progressive workplace.
3. **Our work.** Ensure accountability, equity and innovative service excellence.



Service Delivery Model



Service Levels and Trends

Service Levels

Peel Regional Police implements various initiatives and strategies to support the safety, security and well-being of all persons and property in Brampton and Mississauga. Service levels summarized below are reflective of the Community Safety and Well-Being plan.

Violent Crime

Peel Regional Police remains steadfast in its commitment to combatting gang violence and illegal gun activity. This focus is supported by enhanced enforcement programming and effective investigations and joint forces operations.

Our focus on addressing violent crime is further supported by the work of specialized units such as our Strategic and Tactical Enforcement Policing (STEP) Unit. First introduced in 2007 through funding and support from the Government of Ontario, the STEP Unit conducts proactive patrols to enhance police visibility and supports public safety by reducing gun and gang activity in the Region. For the first eight months of 2025, the STEP Unit seized 32 weapons and laid 204 criminal charges, continuing efforts to address violent crime.

Our partnership with the “Be On The Lookout” program was established to locate and arrest some of the most wanted criminals in Canada. The program was developed in cooperation with Canadian police services and Crime Stoppers programs, focusing on individuals who are wanted for serious crimes. The program leverages social media, technology and innovative engagement to encourage citizens to be on the lookout for Canada’s most wanted and to send tips to Peel Regional Police or Crime Stoppers. The aim is to reach wider audiences on multiple platforms over extended periods of time.

Priority Populations

We have implemented alternative service delivery models and continue to be proactive in our approach to prevent violence, victimization and crime, supporting and connecting individuals to the right services at the right time. Examples of these models include our Divisional Mobilization Teams, Community Intervention and Response Teams, Safe Centre Response Team and collaboration with our community partners.

Intimate Partner Violence is a critical priority for Peel Regional Police. We have a specialized Intimate Partner Violence Unit that is joined with the Safe Centre of Peel as an onsite partner. The Safe Centre of Peel is based on the Family Justice Centre model, where multiple agencies work together at one location to offer support and services to families impacted by intimate partner violence.

Additionally, in partnership with the Catholic Family Services of Peel Dufferin and the Safe Centre of Peel, Peel Regional Police launched the Safe Centre Response Team pilot project – the first-of-its-kind in Ontario policing, and a continuing part of the evolution of the Community Safety and Well-Being Plan. The Safe Centre Response Team supports victims of intimate partner violence in Peel Region with improved upfront care and referrals. Building on the success of the partnership with the Safe Centre of Peel and enhancing assistance provided to victims, a second Safe Centre location will open with our partners in Mississauga in the fourth quarter of 2025.

To better support and safeguard those with dementia/Alzheimer's in the Region of Peel, we have partnered with the Alzheimer's Society of Peel to launch Project Lantern. As part of the initiative, members of the Divisional Mobilization Units work with those living with Alzheimer's and dementia and their families to identify risks, discuss safeguarding information, and encourage their participation in the Vulnerable Persons Registry - an online portal that contains select personal and medical information that can assist in locating a missing vulnerable individual.

In addition, we have established a Cross-Functional Support Team (CFST) and a Community Ambassador Program as part of a framework for the South Asian Community Engagement (SACE) initiative. SACE is a starting point blueprint for Peel Regional Police to build the knowledge, skills and capacity necessary to develop and sustain culturally responsive practices for all our communities. The CFST and the Community Ambassador Program were created to enhance services through strengthened community engagement and response and robust internal capacity building.

Dedicated to supporting the youth of our community, Peel Regional Police continued its collaboration with Sheridan College on the Youth in Policing Initiative (YIPI). In 2025, 35 YIPI students participated in the program, learning about Peel Regional Police and a career in policing, as well as Sheridan College as a post-secondary institution and taking part in advance standing introductory courses related to policing, forensic sciences, private security and fitness.

We also continue to operationalize the Autism Strategy, which was developed through extensive collaboration with community partners and focuses on strengthening how Peel Regional Police can best serve the autistic community. In 2024, the Canadian Association of Chiefs of Police and Motorola Solutions honoured Peel Regional Police and the Peel Autism Collaborative with the Award of Excellence in Community Safety and Well-Being. The award recognizes the Service's efforts to support and achieve the best outcomes for autistic individuals in Peel. The strategy is believed to be the first of its kind in Canada and is aligned to the Community Safety and Well-Being Plan.

Road Safety

Our commitment to road safety includes targeted and strategic enforcement and initiatives. Our Safer Roads Team is focused on street racing, repeat dangerous drivers, and conducting proactive activities to improve safety for all users of Peel roadways. Under Project 300 we will hire 300 new officers in 2025 to be deployed to the frontline that will support addressing increasing community needs, increase officer presence and enhanced response, and support our Road Safety Team efforts focusing on road safety. In 2026, the addition of 175 new officers will see more officers deployed to the frontline and help ensure this critical progress is not slowed down.

In our continued efforts to enhance road safety, we also implement various road safety campaigns including Project ERASE (Eliminating Racing Activities on Streets Everywhere). Project ERASE is a multijurisdictional enforcement campaign, and focuses on high-visibility, strategic operations to address street racing, stunt driving and illegal car rallies across the Greater Toronto Area (GTA). Between May and June 2025, officers collaborating on this joint forces operation targeted hotspot locations across the GTA, leading to the investigation of 684 vehicles and the seizure of nearly 100. More than 2,100 charges were laid, including 86 for stunt driving and 125 charges for unnecessary noise.

Mental Health and Addiction

Peel Regional Police continues to implement the Mental Health and Addiction Strategy which is aligned to the Community Safety and Well-Being Strategy. The Mental Health and Addiction Strategy guides response to and support for mental health related calls and how we support individuals impacted by mental health and addiction. The strategy identifies key strategic directions and ways in which Peel Regional Police will build the capacity of members to supportively engage with individuals struggling with mental health or addiction and ensure evidence-based and data-driven decisions.

We have implemented various alternative crisis response teams, including the Community Crisis Rapid Response Team, Mobile Crisis Rapid Response Team, Crisis Outreach and Support Team and the Embedded Community Crisis Rapid Response Team. These teams are focused on ensuring that those in need of mental health, addiction support and intervention receive the care and access to resources they deserve.

Trends

As one of the fastest growing regions in Canada, we continue to experience demands on policing services. Peel Regional Police is impacted by local crimes as well as crimes spanning borders, involving the collective efforts of multiple agencies for response. We continue to experience sustained pressures from crimes against persons, crimes against property, as well



as drug-related offences. Notably, vehicle thefts, frauds, and violent offences—including those involving offensive weapons, extortion, robberies, and sexual assaults—are placing strain on our resources and response capabilities.

Our focus on response to violent and organized crime has led to large-scale, multi-faceted investigations. As an example, Project Outsource was a joint force operation with local and provincial law enforcement partners to investigate a criminal organization believed to be behind a significant number of extortion incidents and related acts of violence. As the investigation progressed, it became evident that the criminal network operated with two distinct, but interconnected components: one dedicated to extortion and violence and the other rooted in the towing industry. This collaborative investigation resulted in 18 arrests, 97 criminal charges laid and multiple seizures including firearms, ammunition and more than \$4.2 million in assets. Further, five stolen vehicles were recovered.

We continue to address motor vehicle thefts through effective investigations and collaborative projects with other police services and agencies. In 2022, rates of organized auto theft began to increase in the Region, a trend not unique to Peel and which has been seen across the country. Significant efforts were made to address the rising trend on organized auto theft. Peel Regional Police and the Peel Police Service Board held the first ever auto theft summit in early 2023, and a second auto theft summit in 2024, bringing together law enforcement, government officials and auto industry partners to discuss auto theft and best practices to reduce auto theft. We also made investments in our Commercial Auto Crime Bureau, expanding the unit in size, and becoming one of the largest in the country. Year-to-date (January-September), we have seen a reduction in the overall number of auto thefts by nearly 40 per cent compared to (January-September) 2024.

We have seen and anticipate increased impact of events that happen outside of its borders presenting public safety concerns for the community and increased pressure on the Service. Given the depth of Peel's cultural diversity, any international conflict or geopolitical tensions could impact the Region in the form of mass gatherings, protests or demonstrations. In 2024 we expanded the Public Order Unit to address the growing number of demonstrations and protest across Peel Region and ensure effective response. Effective response and service delivery is supported by this unit and through joint-force operations.

Performance Measures and Results

Peel Regional Police is committed to ensuring the safety and security of all who live, visit and work in the Region. The following performance measures are used to help assess and to continuously improve how well we are meeting the needs of our community.

Crime rates are a measure of the volume of crime reported to police and through proactive policing; solvency rates reflect crimes solved by police. Peel Regional Police's performance is also reflected by community perception of safety and how well we are meeting community expectations. These are reflected through community ratings on satisfaction with personal safety from crime, willingness to help the police and how well we are doing. Personal Injury and Fatal Motor Vehicle Collision rates reflect road safety and our efforts towards keeping Peel's roads safer.

Performance measure – crime rates.¹ Peel Regional Police's crime rate per 100,000 for Crimes against Person (867), remains below Canada (1,433) and Ontario (1,085) rates. Further, our crime rate for Crimes against Property (2,291) also remains well below Canada (3,236) and Ontario (2,757) rates.

Performance measure – solvency rates.¹ Peel Regional Police's solvency rates for Crimes against Persons (58 per cent) remains above Canada (55 per cent) and is slightly below Ontario (59 per cent) rates. Our solvency rate for Crimes against Property (14 per cent) is slightly below Canada's rate (17 per cent) and Ontario's rate (16 per cent).

Performance measure – traffic enforcement.² Peel Regional Police's Personal Injury Motor Vehicle Collision rate per 100,000 (112) remains below the Canada (218) and Ontario (167) rates. Our Fatal Motor Vehicle Collision rate (2) also remains below Canada (4) and Ontario (4) rates.

Community satisfaction level. The latest Residential and Business Community Surveys were completed in 2023. Residents are satisfied (71 per cent) with their personal safety from crime. Businesses' perceptions of Peel Regional Police are positive and there is a willingness to help the police if asked (97 per cent). Additionally, about 2 in 3 residents and close to 3 in 5 businesses assess Peel Regional Police as doing a good or excellent job.

¹ Reflects 2024 data. 2024 data was released in July 2025 in the Statistics Canada "Police-Reported Crime Statistics in Canada, 2024" report.

² Data for Peel Regional Police reflects 2024. Data for Ontario and Canada reflects 2023 data. 2024 data for Ontario and Canada was unavailable

Awards and Achievements

Awards

2025 Canadian Association of Chiefs of Police (CACCP) International Policing Award

Peel Regional Police and their collaborative team were honoured with the CACCP International Policing Award for their work on Project Nano, a multi-agency investigation. The award recognizes the significant contributions made by Canadian police services in global matters and acknowledges Canadian law enforcement personnel for their exceptional dedication and initiative in using Canadian policing skills to contribute to a safer world.

Project Nano exemplified investigative excellence and collaborative efforts of Peel Regional Police with Canada Post, the Ontario Provincial Police, the Royal Canadian Mounted Police, the U.S. Federal Bureau of Investigation, a forensic accountant and an operational forensic psychiatrist. The coordinated efforts facilitated wellness checks worldwide and the interception of multiple 'suicide kits', ultimately saving lives across the globe. As well, on December 4, 2024, Peel Regional Police and the collective team were honoured with the prestigious Investigative Partnership Award from the International Association of Financial Crimes Investigators for their outstanding work on Project Nano.

Recognition by Forbes - Canada's Best Employers 2025

Peel Regional Police was recognized by Forbes in the Canada's Best Employers 2025 list, making us the only police service in the country to be featured in that ranking for commitment to keeping communities safe. This recognition highlights dedication to our members and work in the community.

Community Partner of the Year Award Recognized by Big Brothers Big Sisters of Peel York

Peel Regional Police have been recognized by Big Brothers Big Sisters of Peel York (BBBSPY) and were selected to receive the Community Partner of the Year award. Since 2013, Peel Regional Police have been a dedicated partner, working alongside BBBSPY to raise over \$500,000 in support of local youth mentoring programs. The award highlights our long-standing commitment to making a meaningful difference in the lives of youth across our community.

Achievements

Project Pelican

Project Pelican resulted in Peel Regional Police's largest drug seizure in the Service's history. Peel Regional Police, working with national and international partners, dismantled a transnational organized criminal network trafficking illicit drugs into the Greater Toronto Area. The investigation resulted in several arrests and charges laid, and the seizure of illegal, loaded semi-automatic handguns, and nearly \$50 million worth of cocaine.

Project Ghost

Project Ghost resulted in our Central Robbery Bureau taking down an organized criminal network responsible for more than 15 violent home invasions involving high-end vehicle and jewellery thefts across the Greater Toronto Area. The project was able to link the shooting and home invasions to the same criminal group, along with other home invasions and luxury vehicle and jewelry thefts across Peel and Halton. Several arrests were made, and a total of 197 criminal charges were laid.

Project Night Train

With Project Night Train, Peel Regional Police dismantled two interconnected criminal networks linked to 17 violent home invasions and jewellery store robberies across the Greater Toronto Area, which left several victims with severe, life-altering injuries. Investigators determined the two criminal networks used multiple, often interchangeable offenders, including several young persons. The investigation resulted in 136 charges, the recovery of stolen property and 14 individuals charged.

Hate Crime Unit

Peel Regional Police launched a newly centralized unit to enhance the Service's response to hate-motivated crimes / incidents, as well as culturally sensitive incidents. The Hate Crime Unit, working in conjunction with the Cross Functional Support Team within the Community Safety and Well-Being Bureau, will provide a more streamlined and culturally responsive approach to community safety. Further, these teams will provide specialized support to frontline officers, strengthen investigative capacity, provide enhanced support to victims and build stronger trust with communities that are most impacted.

Youth Engagement Strategy

In March 2025, Peel Regional Police launched the new Youth Engagement Strategy, a progressive and forward-thinking initiative that is aimed at shaping the Service's future engagement with youth, parents/guardians and community partners who serve youth. The Strategy will be carried out in consultation with community partners and youth over the coming years. This will include the creation

of specific initiatives, such as establishing a youth mentorship program, providing training opportunities for our members to better engage with youth, and strengthening support to youth affected by hate and bias. The new strategy builds on the foundation of the numerous existing programs to support the youth of our community and is designed to encourage a positive relationship and engagement between youth and police.

Equity, Diversity and Inclusion Strategy

Peel Regional Police launched a new Equity, Diversity and Inclusion Strategy. This internal-facing strategy is our Service's commitment to creating a progressive, innovative, and inclusive organizational culture—one that values every member and the important work we do together. The strategy is focused on supporting our members and continuing to build an inclusive environment by promoting fairness, eliminating barriers and biases, and celebrating diversity and innovation within our Service and community.

Peel Police Foundation

In April 2025, the Peel Police Foundation was launched – a new non-profit organization that will raise charitable funds to support community partners in their efforts to address the critical and diverse needs of our community. The foundation will work closely with community partners to expand programs and services to enhance public safety and better respond to issues like mental health, addiction, homelessness, youth engagement and intimate partner violence.

Victims and Survivors Symposium

We remain committed to addressing repeat violent crime and continue to work with all levels of government to advance reforms that close gaps in the bail system. Peel Regional Police and the Peel Police Service Board hosted Ontario's first policing-led Victims and Survivors Symposium. The symposium had more than 250 attendees, bringing together victims, survivors, community partners and police services to address the impacts of violent crime and repeat offenders, highlight systemic gaps, and call for change. The symposium was delivered in partnership with Durham Regional Police, Halton Regional Police and York Regional Police, alongside community organizations including the Safe Centre of Peel at Our Place Peel, Victim Services of Peel and EFry.

Human Trafficking Symposium

Human Trafficking is an offence without borders, and the importance of working together with our partners is vital. On March 19, 2025, Peel Regional Police hosted a human trafficking symposium with 115 Human Trafficking Investigators from across the province. The one-day symposium was supported by the Training Bureau, Victim Services of Peel, Canada Customs and the Intelligence Led Joint

Forces Team. Participants were updated on new case law, Canadian Border Service intelligence, undercover operations and case studies.

Human Rights

Peel Regional Police has a voluntary partnership with the Ontario Human Rights Commission (OHRC) to modernize policing and reduce systemic disadvantage in alignment with community safety and well-being. The Human Rights Project has transformed our Service's policy, training and accountability practices to reduce over-representation in use of force outcomes for Black, Indigenous and other racialized communities. Over 260 OHRC recommendations have been adopted. The 2024 Human Rights Project and annual Use of Force report outlines the progress of the Human Rights Project. Based on injuries rates in 2020, there has been a 79 per cent decrease in the rate of injury to people experiencing (or subjected to) force. Additionally, de-escalation was utilized in 96 per cent of all encounters in 2024. Looking ahead, the new Disparity Analysis and Well-Being Plan will integrate with the Regional Community Safety and Well-Being plan and operationalize upstream approaches to reduce crime and disparity.

The 2026–2029 Business Plan Outlook

Planning for the Future

Community Safety and Well-Being (CSWB)

Over the last several years, Peel Regional Police has embarked on modernizing policing. We developed and are implementing our CSWB Plan ‘*Our Way Forward*’ and have been integrating a community safety and well-being philosophy within our operations. With this approach, we are transitioning to be more proactive, collaborative and focused on preventing and mitigating risks to the safety and well-being of our residents and communities.

We remain committed to reducing the number of calls for emergency or crisis situations and ensuring that individuals are connected to appropriate support and community resources.

Leveraging Technology

We have introduced several technological enhancements to support frontline transformation and continue to explore advanced technologies and tools to augment operational effectiveness. This includes the forthcoming implementation of electronic notes and report writing across the Service. The solution for report writing works with audio-to-text technology from an officer’s body-worn camera. Electronic notes improve notetaking and streamlines disclosure. These enhancements are part of our commitment to investing in technology to support our members and strengthen public safety.

A pilot project for the Covert Online Digital Enforcement Section (CODES) was implemented. CODES focuses on investigating and disrupting criminal activity in the online space, particularly on the dark web. The unit aims to fill the intelligence gap caused by criminals operating in private online areas. CODES will conduct proactive investigations into the illegal sale of goods and services, provide investigative support through consultations and undercover operations and monitor both the clear and dark web for illicit activities.

Hiring to Meet the Needs of our Community

The capacity to maintain public safety and increasing pressures is challenging and additional support is required to respond effectively to growing community needs and demands, increasing complexity of crime and regional growth. Peel Regional Police is committed to attracting and retaining qualified employees who represent our community. In 2026, 175 new officers will be hired and deployed to the

frontline to support, meet and respond to community needs. Additionally, we have undertaken and are one of the first services in Ontario to take the 30X30 Initiative Pledge to have women comprise 30 per cent of all recruit classes by 2030.

Asset Management

In accordance with *Ontario Regulation 588/17 – Municipal Asset Management Planning*, Peel Regional Police's Fleet and Facilities assets have been included in the Region of Peel's Infrastructure Status and Outlook reporting. In 2024, Peel Regional Police's Fleet Management collaborated with Peel Region to implement an integrated asset management system that will be rolled out to other departments and services. Peel Regional Police will continue to work with the Region's staff to integrate Information Technology assets in the future.

Service Delivery

Peel Regional Police aspires to be a progressive, innovative and inclusive police service. Our approach includes a focus on community safety and well-being, human rights, a healthy workplace, frontline transformation, digital transformation, and is aligned with our 2024-2027 Strategic Plan.

A critical part of the Community Safety and Well-being approach is the Divisional Mobilization Unit (DMU) which expanded across all four divisions. DMU members are focused on following up with people involved in non-criminal calls and connecting them with services in the community that can provide support and assistance.

First implemented as a pilot project, the Community Intervention and Response Team has now been expanded across all four divisions. These teams provide frontline support and targeted enforcement to local issues and utilizes collaborative problem-solving approaches with community stakeholders.

The Online Community Response Bureau responds to incident reports submitted online by members of the public via our Online Reporting web page. Online reporting is a convenient way for our community to report certain types of incidents. This centralized unit is focused on improving our response to online reports and was also implemented to support the reduction of frontline and Communications Centre workload by directing members of the public to report incidents online.

Finding Efficiencies

Continuous Improvement

Peel Regional Police is committed to continuous improvement, including identifying and implementing strategies and initiatives to enhance service delivery and responsiveness to the needs of our community. We continue to look to alternative response models and strengthening our crisis response to ensure that those in need of mental health, addiction, and intimate partner violence support and intervention, receive the support and resources they need.

Over the past 40 years, Peel Region has experienced significant growth in population and calls for service. A new Operational Support Facility will be built to address aging infrastructure and growth and will offer technological upgrades to support our employees in delivering effective service to our community. This new facility will house our new 9-1-1 Communications Centre, Community Safety and Well-Being Services, Information Technology, Records, and Road Safety Services. The new 23 Division, currently under construction at Mississauga Road and Lagerfeld Drive, will help ensure growing communities are supported. This divisional facility is the first expansion of publicly facing divisions in over 40 years and is targeted to open in late 2026.

On September 8, 2025, we held a ground-breaking event for the Sir Robert Peel Centre. The Sir Robert Peel Centre was originally built in 1981 and has served as the cornerstone of policing in Peel for over 40 years. Its redevelopment reflects the growing and evolving needs the Region and will bring together key operations to better facilitate officers and serve the community, including a first-of-its-kind centralized Detainee Processing Unit equipped with biometric monitoring and a Forensic Identification Services lab to aid in complex investigations.

The mental health and wellness of our employees is a priority for Peel Regional Police. To further strengthen employee wellness, we have partnered with KeelMind, an external organization, to complement our existing and well-established Peer Support program.

Our Divisional Special Constables support our frontline officers and overall service delivery. They help to ease the workload of our frontline officers and provide support.

Peel Regional Police introduced its first-ever electric patrol vehicle to its automotive fleet. The Chevrolet Blazer Electric Police Pursuit Vehicle was deployed as part of a pilot project on April 24, 2025, furthering the Service's commitment to sustainability following the introduction of the Ford Mustang Mach-SR Electric Vehicle in 2022. This pilot project is aimed at evaluating the practicality of electric vehicles for daily police patrols, such as assessing battery performance

during active duty and during the winter months. In 2020, Peel Regional Police became one of the first police services in Canada to introduce fully marked hybrid vehicles for patrol. To date, our fleet includes 224 hybrid vehicles, with 152 dedicated to patrol duties. Additionally, there are six electric vehicles in use, comprising four non-patrol and two patrol vehicles. Appropriately integrating electric patrol vehicles into our fleet will reduce our carbon footprint and reduce fuel and maintenance costs.



Transforming Our Business with Technology

Peel Regional Police is leveraging technology, including and beyond Next Generation 9-1-1 (NG 9-1-1), to improve public and officer safety, enhance communications and increase overall service delivery.

Public Safety Broadband Network (PSBN)

The PSBN serves as a platform that provides secure, reliable and resilient wireless communications for emergency and public safety personnel for effective emergency response.

Next Generation 9-1-1 (NG 9-1-1)

In keeping with our commitment to meet the future needs of our community and improve service delivery models, the Peel Regional Police 9-1-1 communications centre became the first major Public Safety Answering Point in Canada to transition to NG 9-1-1 technology. The transition to NG 9-1-1 was a significant technological transformation and has contributed to the average 9-1-1 call wait times improving from 64 seconds in 2023 to 12 seconds in 2025 (*as of Sept 30*), reducing call wait times by approximately 81 per cent.

The new 9-1-1 platform will be implemented in phases over multiple years and will provide a modern and innovative solution for 9-1-1 services in Peel Region. The platform comes with capabilities that will enable members of the community to connect faster with first responders during emergencies. It will also support our ongoing efforts towards decreasing wait times in emergency situations and will also provide the ability to enable new types of service delivery models in the future.

New Tool to Support Service Delivery

Peel Regional Police is proud to partner with police services across the province to enhance bail compliance oversight and enforcement. By providing increased access and availability to such vital information, our officers will be better equipped to monitor and conduct bail compliance checks and keep our communities safe.

Maintaining Our Infrastructure

To ensure our infrastructure is responsibly maintained, we must define a reasonable state of good repair and set priorities to maintain existing service levels. This involves addressing growth concerns and developing an economic lens for infrastructure.

Highlights of the major state of good repair projects for the 2026 Capital Budget include:

- **Communications.** Development, purchase, replacement, expansion, and maintenance of communications systems, software, equipment, and infrastructure.
- **Information technology.** Development, purchase, replacement, expansion, and maintenance of information technology systems, and assets.
- **Land and facilities.** Development, purchase, expansion, and maintenance of facilities (including land).
- **Operational and office equipment.** Purchase of specialized operational assets, furniture, and office equipment.
- **Vehicles.** Purchase of patrol, support, specialty, and pre-owned vehicles in the fleet.

Proposed Operating Budget

This section sets out the financial resources required to deliver the proposed 2026–2029 Business Plan. Information is provided by major expenditures and revenue. The costs to maintain existing service levels and operationalize prior decisions are identified in the base budget changes separately from proposed changes. The net cost for the service in 2025 was \$761.9 million and the proposed budget for 2026 is \$837.3 million.

Net Expenditure: \$837.3 million (Total Expenditures: \$900.6 million)

Description (in \$ thousands)	2024 Actuals	2025 Approved Budget	2026 Proposed Budget	\$ Change Over 2025	% Change Over 2025
Operating Costs	72,359	88,529	104,744	16,215	18.3%
Labour Costs	538,494	615,872	671,802	55,930	9.1%
Reserve Contributions	84,250	128,788	132,988	4,200	3.3%
Debt Charges	634	-	4,940	4,940	0.0%
Recoveries	(11,918)	(13,232)	(13,869)	(637)	4.8%
Total Expenditures	683,819	819,957	900,605	80,648	9.8%
Grants and Subsidies	(21,727)	(18,550)	(17,722)	828	(4.5)%
Fees and Services Charges	(35,990)	(33,332)	(34,307)	(976)	2.9%
Contribution from Reserve	(8,362)	(6,215)	(11,305)	(5,090)	81.9%
Total Revenues	(66,079)	(58,097)	(63,335)	(5,238)	9.0%
Total Net Expenditure	\$617,740	\$ 761,860	\$ 837,270	\$ 75,410	9.9%

Note: May not add up due to rounding

2026 Operating Budget Pressures

Service (in \$ thousands)	Total Expenditures	Total Revenue	Net Cost 2026 vs 2025 - \$	Net Cost 2026 vs 2025 - %
2025 Revised Cost of Service	\$819,957	\$58,097	\$761,860	%
Cost of Living/Inflation¹				
Salaries and Benefits	37,538		37,538	
Inflationary Pressures	11,877	4291	7,586	
Base Subsidy/Recoveries²	915	947	-32	
Police Services Board ³	-	-	-	
Base Budget Changes Sub-Total	50,330	5,238	45,092	
Service Level Demand⁴				
175 Officers and 25 Civilian Professionals	30,318	-	30,318	
Service Level Changes Sub-Total	30,318	-	30,318	
Total 2026 Budget Change	80,648	5,238	75,410	
2026 Proposed Budget	\$900,605	\$63,335	\$837,270	9.9%

Note: May not add up due to rounding

Operating Budget Pressure Notes

The 2026 Operating Budget reflects an increase of \$75.4 million over the 2025 approved level of funding and includes an additional 175 officers and 25 civilian professionals.

¹ Cost of Living/Inflation

- The budget includes an increase of \$24.7 million for salaries and benefits for existing staff and \$12.8 million for the deferred cost of 2025 additional officers.
- \$7.6 million is included for inflationary pressures on operating requirements.

² Base Subsidy/Recoveries

- The budget includes an increase of \$0.03 million related to recoveries from other agencies for services provided.

³ Police Services Board

- The budget does not include an increase for the Police Services Board.

⁴ Service Level Demand

- The budget includes \$30.3 million for 175 officers (funding totalling \$8.5 million has been deferred to 2027), and 25 civilian professionals to address historical underinvestment in staffing, regional growth (population, households, registered vehicles, and calls to 9-1-1), growing community needs and demands, increasing complexity of crime, and our commitment to community safety.

Staffing Resources

Table 2 provides a summary of the staffing resources for the budget year, forecast years and the prior year. The prior year reflects Full Time Equivalent (F.T.E.) changes approved by Council during the prior year.

Table 2. Staffing Resources to Achieve Level of Service

	2025	2026	2027	2028	2029
Peel Regional Police	3,894	4,094	4,254	4,414	4,594
Total	3,894	4,094	4,254	4,414	4,594

Note: Staffing resources are regular positions F.T.E.

2026 Total Expenditures and Funding Source

Figure 1. 2026 Total Expenditures (in \$ million)

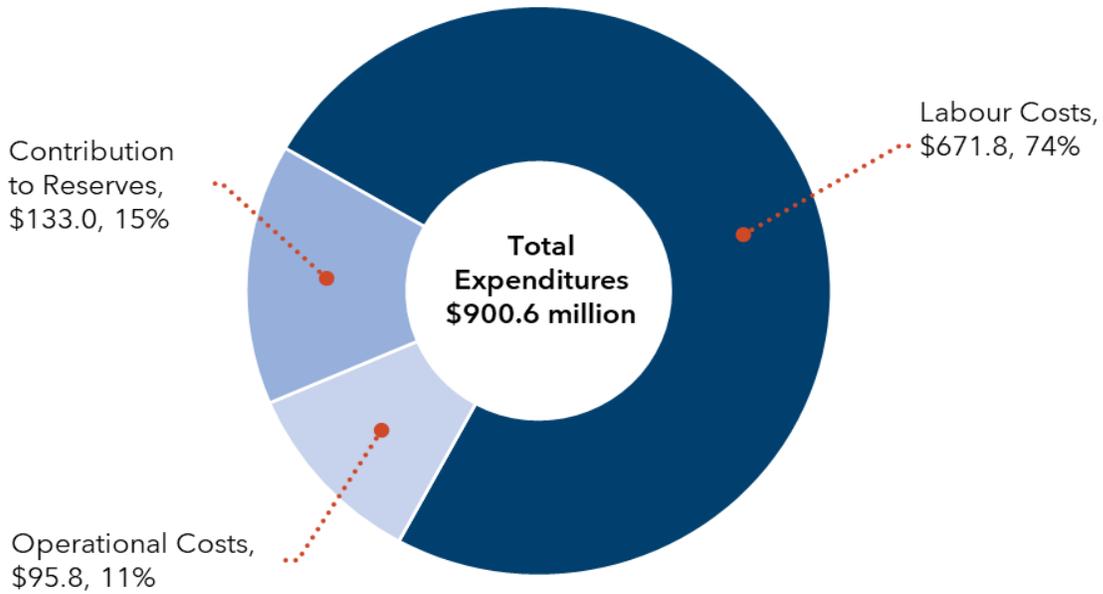
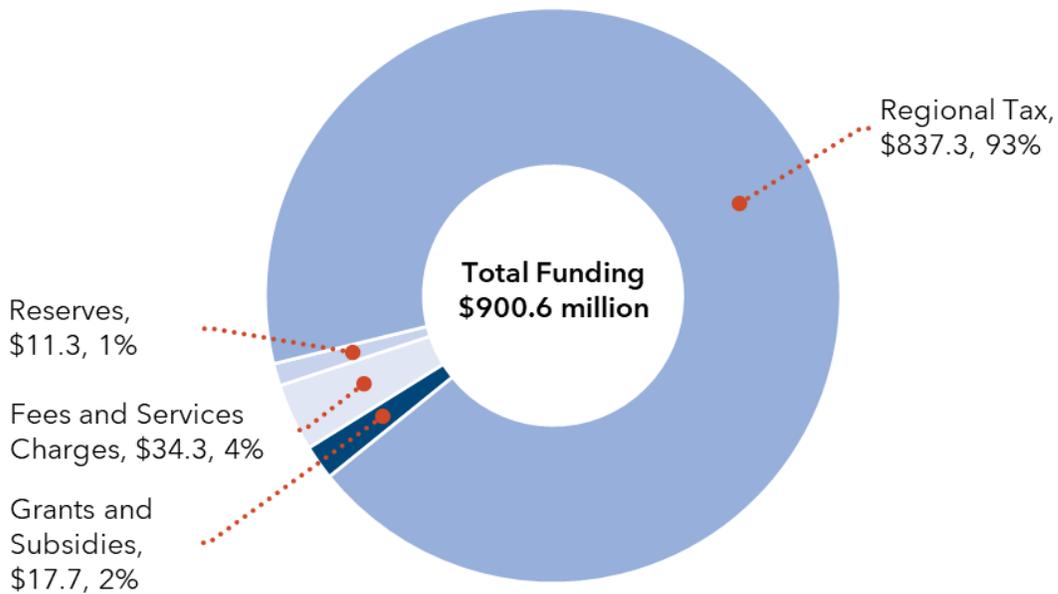


Figure 2. 2026 Total Funding Sources (in \$ million)



Note: May not add up due to rounding.

2026 Budget Risks

- The Peel Regional Police Budget is based on the best available information at the time of preparation.
- Changes to Provincial grant funding and/or impacts from tariffs may have a financial impact on the budget.

2027–2029 Operating Forecast

Table 3. Budget (in \$ thousands)

	2025	2026	2026
Total Expenditure	807,557	900,605	11.5%
Total Revenue	(58,097)	(63,335)	9.0%
Net Expenditure	749,460	837,270	9.9%

Table 4. Forecast (in \$ thousands)

	2027	2027	2028	2028	2029	2029
Total Expenditure	1,032,975	14.7%	1,155,595	11.9%	1,288,965	11.5%
Total Revenue	(63,335)	0.0%	(63,335)	0.0%	(63,335)	0.0%
Net Expenditure	969,640	14.1%	1,092,260	11.2%	1,225,630	11.0%

Note: Numbers may not add up due to rounding.

Proposed Capital Budget

Capital Budget: \$378.5 million (**Ten Year Plan:** \$1,778.5 million)

2026 Capital Budget Overview

Table 5 provides a summary of Peel Regional Police Service’s planned capital project activity for 2026, including funding sources for both new capital project requests in 2026 and projects carried forward to 2026.

Table 5. Capital Plan by Funding Sources (in \$ thousands)

	Carry-forward from Prior Years (WIP)	2026 Capital Budget	Total Capital in 2026
DC Growth	114,261	39,740	154,001
Externally Funded	1,501	1,611	3,112
Non-DC Internal	172,222	89,023	261,245
Debt Funding	1,127,682	248,130	1,375,812
Total Expenditures	\$1,415,666	\$378,504	\$1,794,170
# of Projects	169	20	189

Existing Capital Projects – \$1,415.7 million

Key Highlights:

Vehicles

- Patrol, support, specialty, and growth vehicles ordered in 2025 will be received in 2026.
- Replace pre-owned vehicles.

Land and Facilities

- Develop, purchase, maintain and expand facilities.

Information Technology and Equipment

- Develop, purchase, expand, replace, and maintain existing information technology systems and assets.
- Purchase furniture, office equipment, and specialized and operational assets.

Communications

- Develop, purchase, replace, expand, and maintain communications systems, software, equipment, and infrastructure.

2026 Capital Budget – \$378.5 million

The budget includes capital investments to expand, maintain and/or replace critical infrastructure, vehicles, equipment, facilities, and technological assets.

Key Highlights:

- \$314.0 million to develop, purchase, expand, and maintain facilities (including land).
- \$23.8 million to develop, purchase, expand, replace, and maintain information technology systems and assets.
- \$15.3 million for the purchase of patrol, support, specialty, growth, and pre-owned vehicles.
- \$10.8 million for the development, purchase, replacement, expansion, and maintenance of communications systems, equipment, and infrastructure.
- \$7.9 million for the purchase and implementation of front line and investigative technology equipment and software.
- \$6.2 million for the purchase of specialized operational assets, furniture, and office equipment as well as the purchase of operational equipment for new uniform police staff.
- \$0.5 million for the purchase of specialized operational equipment, information technology assets, and vehicles for the Airport Division which are funded by the Greater Toronto Airport Authority (GTAA).

See **Appendix I** for details.

2026 Budget Risks

- Implementation of capital projects may be impacted by supply chain issues, exchange rates, and the rate of inflation.

Operating Impact of 2026 Capital Budget

- General operating costs of \$0.4 million for technology support.

Proposed Capital Plan

2026–2035 10-Year Capital Plan: \$1,778.5 million

By Project Classification

State of Good Repair
\$822.2 million

DC Funded Growth
\$83.6 million

Non-DC Funded Growth
and Other
\$872.7 million

Key Highlights

- \$1,276.4 million to develop, purchase, expand, and maintain facilities (including land).
- \$204.8 million to develop, purchase, replace, expand, and maintain information technology systems and assets.
- \$127.8 million for the purchase of patrol, support, specialty, growth, and pre-owned vehicles in the fleet.
- \$79.2 million for the development, purchase, replacement, expansion, and maintenance of communications systems, software, equipment, and infrastructure.
- \$58.3 million for the purchase and implementation of front line and investigative technology equipment and software.
- \$28.1 million for the purchase of specialized operational assets, furniture, and office equipment as well as the purchase of operational equipment for new police staff.
- \$3.9 million for the purchase of specialized operational equipment, information technology assets, and vehicles for the Airport Division which are funded by the GTAA.

See **Appendix II** for details.

Appendix I

Table 6. 2026 Financing Sources and Funding Status (in \$ thousands)

Project	Name	Description	Total Expense	Development Charges	Reserves and Reserve Funds	External Funding	Debt Funding
268600	Communications Systems	To undertake the purchase and implementation of communication systems.	4,400	-	4,400	-	-
268601	Communication Equipment for New Police Staff	To undertake the purchase and implementation of communication equipment for new uniform police staff.	5,110	5,110	-	-	-
268610	Communication Equipment	To undertake the purchase and implementation of communication equipment.	1,300	-	1,030	270	-
Communications		Sub-Total	10,810	5,110	5,430	270	-
268200	Information Technology Development	To undertake the purchase and implementation of information technology infrastructure.	11,650	-	11,650	-	-
268220	Enterprise Software	To undertake the purchase and implementation software tools.	1,250	-	1,250	-	-
268260	Enhanced Technology Solutions	To undertake the purchase and implementation of information technology solutions within the organization.	6,500	-	6,500	-	-
268290	Information Technology Equipment	To undertake the purchase of information technology assets (i.e., desktop computers, laptops, servers, data storage, network equipment, video equipment, etc.).	4,411	-	4,411	-	-
Information Technology		Sub-Total	23,811	-	23,811	-	-
268300	Facilities Revitalization	To undertake ongoing maintenance, security, renovations, and expansion of police facilities.	20,102	-	20,102	-	-

Project	Name	Description	Total Expense	Development Charges	Reserves and Reserve Funds	External Funding	Debt Funding
268320	Facilities Enhancement	To undertake building condition projects and long-term feasibility studies.	250	-	250	-	-
268322	Divisional & Operational Facilities	To undertake the purchase, construction, renovation, and / or expansion of new and / or existing buildings.	293,700	27,570	18,000	-	248,130
	Land and Facility	Sub-Total	314,052	27,570	38,352	-	248,130
268400	Specialized and Operational Assets	To undertake the purchase and implementation of specialized and operational assets.	2,813	-	2,813	-	-
268410	Furniture	To undertake the purchase, set-up, relocation, and disposal of furniture.	600	-	600	-	-
268420	Equipment for New Police Staff	To undertake the purchase of uniform and personal equipment for new uniform police staff.	2,750	2,750	-	-	-
	Operational and Office	Equipment Sub-Total	6,163	2,750	3,413	-	-
268100	Vehicles	To undertake the purchase of patrol, support, and specialty vehicles and related equipment.	11,010	-	10,130	880	-
268110	New Staff Vehicles	To undertake the purchase of vehicles and related equipment for new uniform police staff.	4,310	4,310	-	-	-
		Vehicles Sub-Total	15,320	4,310	10,130	880	-
268235	Digital Recording	To undertake the purchase and implementation of digital recording infrastructure for interview rooms, holding facilities, and mobile cameras.	1,000	-	1,000	-	-
268270	Front Line and Investigative Technology Equipment	To undertake the purchase and implementation of equipment to meet the front line and investigative technology requirements of various bureaus.	737	-	737	-	-

Project	Name	Description	Total Expense	Development Charges	Reserves and Reserve Funds	External Funding	Debt Funding
268298	Mobile Devices	To undertake the purchase and implementation of mobile data and communication devices.	5,500	-	5,500	-	-
268700	Front Line and Investigative Technology Software	To undertake the purchase and implementation of software to meet the front line and investigative technology requirements of various bureaus.	650	-	650	-	-
	Front Line and Investigative	Technology Sub-Total	7,887	-	7,887	-	-
268500	Airport Division	This project represents Airport Division requirements and is entirely funded by the Greater Toronto Airports Authority.	461	-	-	461	-
		Airport Sub-Total	461	-	-	461	-
	Peel Regional	Police Program	378,504	39,740	89,023	1,611	248,130

Appendix II

Table 7. 2026 10-Year Combined Capital Program (in \$ thousands)

Project	Name	Description	2026	2027	2028	2029	2030	Yrs 6-10	Gross
268600	Communications Systems	To undertake the purchase and implementation of communication systems.	4,400	400	1,450	400	2,000	9,800	18,450
268601	Communication Equipment for New Police Staff	To undertake the purchase and implementation of communication equipment for new uniform police staff.	5,110	2,060	2,060	2,060	2,060	10,300	23,650
268610	Communication Equipment	To undertake the purchase and implementation of communication equipment.	1,300	17,715	10,850	-	2,100	5,100	37,065
	Communications	Sub-Total	10,810	20,175	14,360	2,460	6,160	25,200	79,165
268200	Information Technology Development	To undertake the purchase and implementation of information technology infrastructure.	11,650	10,630	13,110	9,550	15,180	41,930	102,050
268220	Enterprise Software	To undertake the purchase and implementation software tools.	1,250	1,000	1,450	1,000	1,500	1,150	7,350
268240	Corporate Services Systems	To undertake the purchase and implementation of hardware and software infrastructure to meet the information technology requirements of various bureaus.	-	970	300	470	1,000	2,510	5,250
268260	Enhanced Technology Solutions	To undertake the purchase and implementation of information technology solutions within the organization.	6,500	4,700	1,550	9,570	12,000	10,960	45,280
268280	Data Management Systems	To undertake the purchase and implementation of software tools.	-	4,000	-	-	-	-	4,000

Project	Name	Description	2026	2027	2028	2029	2030	Yrs 6-10	Gross
268290	Information Technology Equipment	To undertake the purchase of information technology assets (i.e., desktop computers, laptops, servers, data storage, network equipment, video equipment, etc.).	4,411	2,610	3,690	4,490	4,310	21,380	40,891
	Information Technology	Sub-Total	23,811	23,910	20,100	25,080	33,990	77,930	204,821
268300	Facilities Revitalization	To undertake ongoing maintenance, security, renovations, and expansion of police facilities.	20,102	16,816	26,565	17,600	23,800	494,359	599,242
268320	Facilities Enhancement	To undertake building condition projects and long-term feasibility studies.	250	250	1,250	250	750	3,750	6,500
268322	Divisional & Operational Facilities	To undertake the purchase, construction, renovation, and / or expansion of new and / or existing buildings.	293,700	10,000	-	100,000	-	267,000	670,700
	Land and Facility	Sub-Total	314,052	27,066	27,815	117,850	24,550	765,109	1,276,442
268400	Specialized and Operational Assets	To undertake the purchase and implementation of specialized and operational assets.	2,813	1,041	1,535	690	650	6,310	13,039
268410	Furniture	To undertake the purchase, set-up, relocation, and disposal of furniture.	600	200	200	200	200	1,000	2,400
268420	Equipment for New Police Staff	To undertake the purchase of uniform and personal equipment for new uniform police staff.	2,750	1,100	1,100	1,100	1,100	5,500	12,650
	Operational and Office Equipment	Sub-Total	6,163	2,341	2,835	1,990	1,950	12,810	28,089
268100	Vehicles	To undertake the purchase of patrol, support, and specialty vehicles and related equipment.	11,010	10,420	11,370	11,060	11,950	52,280	108,090

Project	Name	Description	2026	2027	2028	2029	2030	Yrs 6-10	Gross
268110	New Staff Vehicles	To undertake the purchase of vehicles and related equipment for new uniform police staff.	4,310	1,710	1,710	1,710	1,710	8,550	19,700
	Vehicles	Sub-Total	15,320	12,130	13,080	12,770	13,660	60,830	127,790
268235	Digital Recording	To undertake the purchase and implementation of digital recording infrastructure for interview rooms, holding facilities, and mobile cameras.	1,000	500	-	-	-	2,500	4,000
268270	Front Line and Investigative Technology Equipment	To undertake the purchase and implementation of equipment to meet the front line and investigative technology requirements of various bureaus.	737	3,600	8,530	400	500	5,830	19,597
268298	Mobile Devices	To undertake the purchase and implementation of mobile data and communication devices.	5,500	500	5,500	600	6,000	14,950	33,050
268700	Front Line and Investigative Technology Software	To undertake the purchase and implementation of software to meet the front line and investigative technology requirements of various bureaus.	650	350	-	350	-	350	1,700
	Front Line and Investigative	Technology Sub-Total	7,887	4,950	14,030	1,350	6,500	23,630	58,347
268500	Airport Division	This project represents Airport Division requirements and is entirely funded by the Greater Toronto Airports Authority.	461	1,422	847	664	201	286	3,881
	Airport	Sub-Total	461	1,422	847	664	201	286	3,881
	Peel Regional	Police Program	378,504	91,994	93,067	162,164	87,011	965,795	1,778,535