



Our Way Forward: A Strategy to Operationalize Community Safety and Well-Being at Peel Regional Police

About this Strategy

Our Way Forward is the commitment of Peel Regional Police to apply a Community Safety and Well-Being (CSWB) lens in how we serve the community. It challenges us to address the underlying needs that generate many of our calls for service (e.g., mental health, addiction, homelessness) and to be more proactive in how we address risk factors that result in crime, victimization and other community harms. The Strategy is guided by the four areas of the Provincial CSWB Framework:



INCIDENT RESPONSE

Responding to issues that require urgent or non-urgent involvement from police or other crisis-driven services.

Goal: Deliver exemplary policing and investigative services, identify root causes of calls for service and put people on a pathway to the supports they need.

We will: Balance our responsibility to enforce laws and investigate crime with approaches that are person-centred.



RISK INTERVENTION

Addressing situations where there is an immediate and/or elevated risk of harm or victimization to individuals or communities.

Goal: Establish timely interventions to prevent the need for an urgent call to police. This includes creating connections to community programs and resources.

We will: Promote and embrace strategies that are based on earlier intervention in collaboration with community partners (e.g., Situation Table).



PREVENTION

Reducing the overall risk of crime, victimization and other harms through proactive approaches.

Goal: Develop strategies and initiatives to address issues that impact safety and well-being and prevent risk factors from materializing.

We will: Establish a more proactive model of service delivery to reduce the number of times officers are called to incidents that could have been prevented.



SOCIAL DEVELOPMENT

Promoting and maintaining the safety and well-being of individuals and communities.

Goal: Advocate with our partners to ensure the community has the resources to meet Peel's growing and diverse needs.

We will: Continue to seek opportunities to work in coordination with our partners to achieve safety and well-being for all.

KEY ACTIONS

INCIDENT RESPONSE

- Identify CSWB issues throughout our continuum of incident response (e.g., calls for service, investigations, occurrence reports).
- Equip members with tools to provide information on community resources.
- Continue to seek opportunities to integrate community partners in how we respond to calls for service where there is a need for social supports, including mental health calls where police involvement is not required.

RISK INTERVENTION

- Launch Divisional CSWB Hubs to address local safety and well-being issues in coordination with stakeholders.
- Follow-up on incidents where there is a need for social supports through the Divisional and Community Mobilization units to make connections to resources.
- Continue to leverage the Peel Situation Table to facilitate access to wrap-around supports for individuals at an elevated risk of harm.

PREVENTION

- Establish a road safety strategy to formalize and expand on a wide range of proactive approaches to keep our roads safe.
- Promote the use of Crime Prevention through Environmental Design (CPTED) assessments to reduce risk factors through modifications to places and spaces.
- Work with community partners and other stakeholders to enhance data and information sharing practices to identify emergent CSWB issues.
- Mobilize knowledge on key issues impacting the community.

SOCIAL DEVELOPMENT

- Develop a strategy to strengthen how the Service engages with and supports positive outcomes among young people in Peel.
- Explore how we can work with our partners to best meet the needs of a wide range of priority populations by building and expanding upon integrated models of service delivery.
- Continue to work with Peel Region and community partners to achieve the goals and objectives of the Peel regional CSWB plan.

Key success factors for how we operationalize CSWB at Peel Regional Police:



Collaboration and partnerships in all areas of the CSWB Framework.



Practices that are culturally responsive, equitable and inclusive.



Embracing approaches that are data-driven and evidence-based.

PeelPolice.ca/CSWB

